

Tips to Help in Collection



When should you put your carts out?

Collection times can vary, so please have your waste and recycling to the street's edge by 6:00 a.m. the day of collection to ensure your material is collected. If collection crews pass your home and your material is not out, you will need to wait until the next week for collection or pay a fee to have the truck return.

How should you position your carts?

Place your waste and recycling carts/totes on a level surface at the street's edge with the wheels and handle facing the house. Please keep 2 feet of space between each of your carts/totes as well as other fixed objects, such as mailboxes.



How should you fill your carts?

Waste and recycling carts/totes provide a convenient way to handle your weekly accumulation of material. Please follow your community's guidelines for proper placement of material. This will ensure that you don't receive a service rejection notice or "Oops" tag. If you receive an "Oops" tag, they will indicate the reason(s) your material was not collected.

Please do not jam or overpack materials into carts/totes. The materials may get stuck and not come out when the carts/totes are tipped. Lids must be closed to prevent your materials from blowing out, water and snow from getting in, and unwanted rodents from being a nuisance. Material exceeding the designated height of the cart may result in an "Oops" tag.

Recycling materials must be placed loose in recycle carts/totes. There is no need to sort or contain loose material in a bag of any kind when you place it in your carts/totes. If recycling material is contained in a bag inside your recycling carts/totes, it will be treated as trash. The only material that should be contained in a bag is shredded paper, which can be recycled in a clear plastic bag.



Customer Service

1-800-330-7107

716-754-8226

Monday - Friday:

7:00 a.m. - 6:00 p.m.

Saturday:

7:30 a.m. - 11:30 a.m.

Closed on Sundays &
Holidays

CS@Modern-Corp.com

ModernCorporation.com





Commonly Accepted Bulk Items

■ Appliances

(Dishwashers/Dryers/Washers/Microwaves/Toasters)

■ Appliances (Refrigerators/Freezers/Dehumidifiers)

■ Aquariums (10 Gallons or Smaller)

■ Bed frame & Bed Parts (Frame, Headboard, Rails)

■ Bedding (Mattress/Box Spring = 1 item)

■ Bicycle

■ Blinds/Shades

■ Brooms, Mops, Buckets

■ Carpet/Linoleum (Bound 18" Diameter by 24" Length)

■ Closet Doors & Other Doors

■ Entertainment Center

■ Exercise Equipment

■ Furniture (Cabinet/Desks/Dresser/Hutch/Vanity)

■ Furniture (File Cabinets/Shelving Units/Bookshelves)

■ Furniture (Tables/Couches/Chairs/Recliners)

■ Garden Hose and Reels

■ Gardening Tools (Shovels, Rakes)

■ Grill (Propane Tank Removed)

■ Hot Water Tank

■ Ladders

■ Light Fixtures (Lamps/Chandeliers/Ceiling Fan-Light)

■ Lumber and Landscape Timbers

(Securely Bundled)

■ Outdoor Equipment (Lawn Mower/Snow Blower)

■ Outdoor Furniture (Patio Furniture/Umbrella/Toys)

■ Plastic Piping/Tubing/Drain Tile

(Bound 18" Diameter by 24" Length)

■ Pool Covers (Folded and Bound)

■ Pool Filter

■ Toilet/Sink

■ Window/Doors/Screens



Commonly Unaccepted Bulk Items

■ Automotive Parts (Batteries/Tires/Fenders/Gas Tanks)

■ Bathtubs

■ Boats (Canoes/Paddle Boats/Kayak)

■ Ceiling Tiles

■ Concrete

■ Construction and Demolition Waste

(Contractor Generated)

■ Construction and Demolition Waste

(Residentially Generated)

■ Dirt

■ Drywall

■ Electronics (Televisions/Computers/Monitors/Etc.)

■ Explosive, Toxic/Hazardous Materials

■ Fencing

■ Garage Doors

■ Glass Doors

■ Hazardous Material

(Toxic/Gasoline/Oils/Flammables/Liquids/
Pesticides/Herbicide)

■ Hot Tubs/Spas

■ Loose Debris

■ Lumber

■ Medical Waste

■ Plywood/Paneling

■ Pressure Treated Lumber

■ Roofing Material

■ Siding

■ Sliding Doors/Windows

■ Swing Sets

■ Trailers

■ Truck Caps/Bed Liners

Additional Information:

1. Loose materials must be bundled or contained
2. Bundled material cannot exceed 4 foot in length and 18 inches in diameter
3. Freon must be removed and tagged by a licensed professional
4. No item can exceed 60 pounds in weight
5. All items must be easily managed by two employees
6. Do not stack bundled items
7. Cushions are acceptable with the couch
8. No bagged debris

While we tried to identify many of the commonly acceptable and unacceptable items we accept, the list is not complete.

If you have any questions please contact Modern's Customer Service at 716-754-8226. Materials not collected will be tagged indicating the reason why it was not collected.

If you have paints, flammables, liquids or other possible hazardous materials and you're not sure how to dispose of them, please contact Hazman at 716-998-8073 or visit their website Hazmanusa.com/materials

Careers at Modern



Working for Modern Disposal Services is more than a job, it's a way of life. We are always looking for energetic, friendly, dynamic people who want to be part of our work family. Modern's steady growth continues to provide significant career opportunities for our employees, while opening the door for those motivated individuals who would like to bring their talent to our team.

People with a drive for success have made Modern the region's most respected waste management company. Our team exemplifies "the Modern Way" best defined as

a passion for innovation, a strong sense of corporate values, dedication to the community, and a commitment to exceeding our customer's expectations.

Why Join the Modern Team?

When asked what working at Modern is like, many employees use words like "special" and say it's like a family. Life at Modern is not only about creating a safe, customer focused environment, it's also about having fun! With company picnics, hot dog roasts, and recognition events, we work hard to create an atmosphere of trust, collaboration, and dedication. We make certain every employee knows how much they are valued.

We also pride ourselves on being good neighbors. Being a good neighbor means giving back to the communities – and people – we serve. We are proud of our tradition of community involvement. Whether it's the arts, community events, providing education and outreach programs or filling a specific need, the Modern Way enriches the area we call home.

Benefits of Working at Modern

Modern believes in succeeding together. That is why we are dedicated to providing competitive compensation and meaningful benefit programs geared toward health, wellness, financial protection and retirement savings.

- Competitive salary
 - Safety bonus*
 - Generous medical insurance offerings
 - Dental and vision plans
 - Company paid life insurance
 - Short and long term disability plans
 - Paid Time Off
 - 401(k) with company match
 - Health savings accounts
 - Employee and family assistance program
 - Company paid training
 - Company provided uniforms and PPE*
 - Tool Allowance*
 - Boot Allowance*
- * Applies to non-office operations positions



Visit <https://www.moderncorporation.com/careers/> to learn more and view open positions!

MODERN
Disposal Services

FAQ's New Cart-Based Program

HOW IS TRASH AND RECYCLING COLLECTED IN A TOTE/CART-BASED PROGRAM?

Totes/carts are collected using an automated or semi-automated collection device attached to the collection vehicle. Acceptable waste and recycling must fit in your tote/cart with the lid closed. Place at the streets edge the night before or by 6 am the day your collection is scheduled.

WHAT IS THE BEST WAY TO PLACE MY TOTE/CART FOR COLLECTION?

Place totes/carts a minimum of three (3) feet away from cars, mailboxes, and other objects. Handles/wheels should face towards your residence with the lid closed. Place totes/carts at the streets edge either the night before or by 6 am the day of collection.

MAY I USE A CAN OR CART NOT PROVIDED BY MY COMMUNITY?

No, only totes/carts issued by your community will be collected.

WHAT ITEMS ARE COLLECTED?

Acceptable waste and recycling must fit in your tote/cart with the lid closed. Place at the streets edge the night before or by 6 am the day your collection is scheduled.

WHAT IF I HAVE TRASH THAT WON'T FIT IN MY FULL TOTE/CART?

If you need more capacity for trash and recycling, contact your community to see if you can purchase additional service.

WHAT ARE BAG TAGS?

Bag Tag Stickers are available in most communities for purchase. Bag Tag Stickers can be placed on bags of waste when you have the occasional need for more service capacity (trash tote/cart is full). Bag Tag Stickers are placed on 30-gallon size bags (40-pound weight limit). You will place the bags with pre-purchased Bag Tag Stickers next to your full trash tote/cart and in clear view of the driver. Driver will only collect bags with a sticker. Do not place stickers on trash cans and do not place bags with stickers in trash cans.

WHEN ARE LARGE ITEMS COLLECTED?

This newsletter features a calendar that identifies dates when bulk items will be collected in your community as well as a list of commonly acceptable and unacceptable bulk items. We recommend consulting your community's website for current and up to date information about your specific program.

HAS RECYCLING COLLECTION CHANGED?

A menu of the "Best Items to Recycle" is included. Acceptable materials for recycling must be placed loose in your recycling tote/cart with the lid closed. For safety reasons, recyclables placed in a bag will be considered waste and will be disposed of.

Cardboard flattened and properly sized should be placed next to your full tote/cart for collection. Cardboard and other acceptable recyclables will be collected ONLY if the driver can safely place it into your tote/cart once its emptied. To ensure collection, flatted and size cardboard so it can fit into your emptied cart with the lid closed.

Cardboard boxes will no longer be collected as trash on your "off" recycling week.

Our Services



Septic & Grease Trap Services

Count on Modern to clean and haul away waste from your septic and grease trap systems. Routing cleaning prevents problems and helps keep your system in top working order at all times.



Construction & Demolition Service

On-demand and on-time dumpster and portable toilet service for construction and demolition jobs. Our dedicated sales team works with your staff to get the perfect size and type of containers specifically for your site.



Residential Roll Off Service

Make your home projects and clean-outs hassle-free with a dumpster rental from Modern. Everything from renovations to basement clean-outs, we can help you get the job done faster.



Portable Toilet Service

Our spacious, large capacity units are well ventilated and maintained to the highest standard. Portable toilets are a convenient choice for construction sites and outdoor events.



Commercial Service

Convenient collection programs providing low-cost trash and recycling services for dumpsters, compactors, totes and custom solutions at businesses and institutional facilities.



Residential Trash & Recycling Service

We provide residential trash and recycling services for over 30 municipalities. Whether your service is set by your municipality or you sign up for individual subscription waste services, Modern can help dispose of your household trash, recycling, yard and bulk waste.

Collection Schedule

2022

 **Week A**
Recycling

 **Week B**
Recycling



Holiday—no collection, pick up for the rest of week will be delayed by one day

2022 Holidays with Service Interruption

Memorial Day
May 30th

Independence Day
July 4th

Labor Day
September 5th

Thanksgiving Day
November 24th

January 2022

S	M	T	W	T	F	S
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

February 2022

S	M	T	W	T	F	S
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	1	2	3	4	5
6	7	8	9	10	11	12

March 2022

S	M	T	W	T	F	S
27	28	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

April 2022

S	M	T	W	T	F	S
26	27	28	29	30	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

May 2022

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9	10	11

June 2022

S	M	T	W	T	F	S
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2
3	4	5	6	7	8	9

July 2022

S	M	T	W	T	F	S
26	27	28	29	30	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

August 2022

S	M	T	W	T	F	S
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

September 2022

S	M	T	W	T	F	S
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1
2	3	4	5	6	7	8

October 2022

S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

November 2022

S	M	T	W	T	F	S
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	1	2	3
4	5	6	7	8	9	10

December 2022

S	M	T	W	T	F	S
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31
1	2	3	4	5	6	7